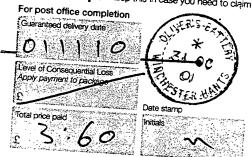


your receipt Keep this in case you need to claim



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Call 0845 700 1200 after 1pm on day of delivery, or visit our Web site www.royalmail.com and quote:

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## If your item is lost or damaged...

We'll pay you compensation for the value of your item, up to the level paid for. For a claim form call 0845 7 740 740 calls charged at local rates, or pick one up at a post office

If you have taken out Consequential Loss compensation, ask at a post office for our terms and conditions